

Investing in your gas supply

Old Woking Road Woking







We're investing £750,000 to upgrade our gas network in the Old Woking Road area of Woking.

This essential work involves the replacement of old, metal gas mains with new plastic pipe to ensure a continued safe and reliable gas supply.

Following discussions with Surrey County Council, the work will start on Monday 3 August. We will be working in Old Woking Road between Sheerwater Road and East Hill for approximately 36 weeks. To ensure everyone's safety, temporary traffic lights will be in place around our work area.

You'll find further details such as where we'll be working overleaf.

We're committed to upgrading our network to ensure gas is a sustainable and green energy source for many years to come. We're using the latest

technology to minimise disruption as we replace our pipes in your community. By improving the gas network, we'll continue to keep homes and businesses safe and warm long into the future.

All businesses in the local area will remain open as usual. We do have a compensation scheme in place for local businesses which suffer a genuine loss of trade because of our work. Packs are available from our website, sgn.co.uk, via the Publications section.

If you have any other specific enquiries about this project, please call us on **01293 818 470** during office hours (8am and 4pm) or on **0800 912 1700** outside these times.

 **Read more**
sgn.co.uk

 **Follow us**
[@SGNGas](https://twitter.com/SGNGas)

 **Find us on Facebook**



Your questions answered...

Q. Why are you doing this work now?

A. We need to replace these old gas mains and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties.

Q. How will it affect my local area and travel?

A. Sometimes we need to use temporary traffic lights, or close a road to keep the public and our engineers safe while the work is taking place. We'll always provide advance notification if this is the case.

As the local authority always looks to co-ordinate planned roadworks wherever possible, we need their permission to close roads. If our work affects local bus services, this will be advertised in advance too.

Q. How else might I be affected?

A. Some on-street parking in your road may be restricted to ensure certain stages of our work can be completed safely. We'll let you know when this is necessary, as your co-operation in keeping sections of the road clear helps keep our work on schedule.

We may need to take up space in the road or on the verge for a site storage area for our equipment. We'll restore any areas we've disturbed as quickly as possible after the project is finished. We'll also make good all road surfaces, pavements and driveways.

Q. When will you be working?

A. Our hours of work are agreed with the local authority. We will be working extended hours seven days a week to complete our project as quickly as possible. Our engineers will be working between 8am and 7pm Monday to Friday, 9am until 5pm on Saturday and 9am until 1pm on Sunday. We are mindful of those people who live in the area and will try to minimise noisy activities at evenings and weekends where possible.

Q. How can I find out more about the work and how it might affect me?

A. We'll do our best to keep customers informed. After all, the work we are planning is for your safety. We have our established channels, including our website and social media, as well as press releases for local media, update flyers and leaflets such as these. We would welcome any ideas about other ways we can communicate with you to help raise awareness of what we're doing, such as details of community Facebook pages and independent websites. Please email any suggestions to customer@sgn.co.uk.

You may already know us as Southern Gas Networks. We've recently changed our name, logo and branding to SGN. We're still the same company and our local experts are still committed to delivering your gas reliably and keeping you safe.

Every year we give our people a day on company time to team up and work on community projects of their own choice. We are always looking for other projects to complete so if you have any suggestions for your community please call Julie Lowrey on 01689 881 481.



Where is the work taking place?

We are sorry about any inconvenience our work causes and would like to thank road users for their patience. This is a complex engineering project, however we always aim to minimise disruption whenever possible.



Key

Work area

We will be working in Old Woking Road from Sheerwater Road to East Hill. We'll be progressing southwards along the road in 100-metre sections. To ensure the safety of our engineers and road users, we need to install temporary traffic lights around our work area.

We'll be inserting the majority of the new gas main inside the existing main. This means we do not have to dig long trenches and it is the least disruptive way of replacing our pipes.

 **To access this leaflet in an alternative format please call 0800 912 1700**

 **Smell gas? 0800 111 999**

This page is intentionally left blank